



### Office of Financial Aid

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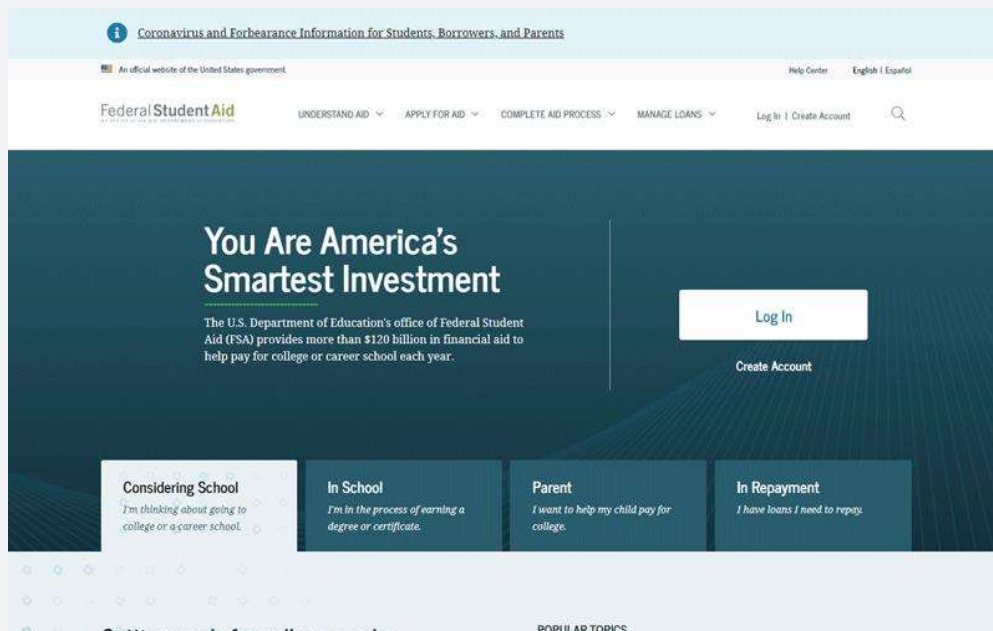
## How to View Your Federal Student Loans Online

As a current or former student, you can use the [Federal Student Aid website](https://studentaid.gov/) to look up information about your federal student loans, including loan amounts, outstanding principal balance, interest rates, loan status, and servicer and contact information. You can also track your student loans through their entire life cycle, from approval to closure.

### Step One

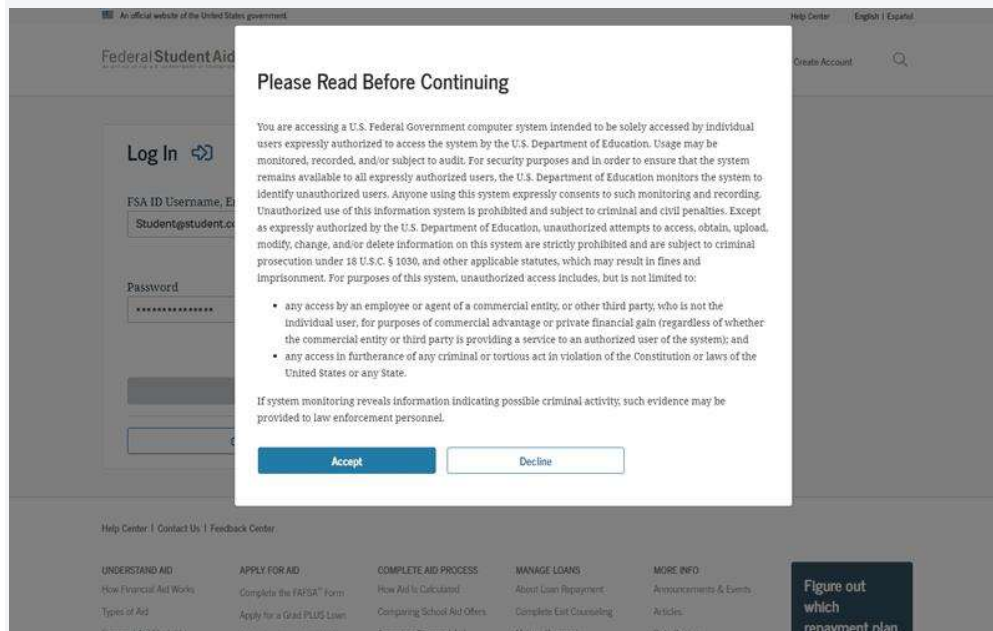
Go to <https://studentaid.gov/> and select the white "Log In" button. If you have an FSA ID, enter your login information on the next screen and click the blue "Log In" button once complete.

If you don't have an FSA ID yet, click the "Create an Account" button and follow the instructions.



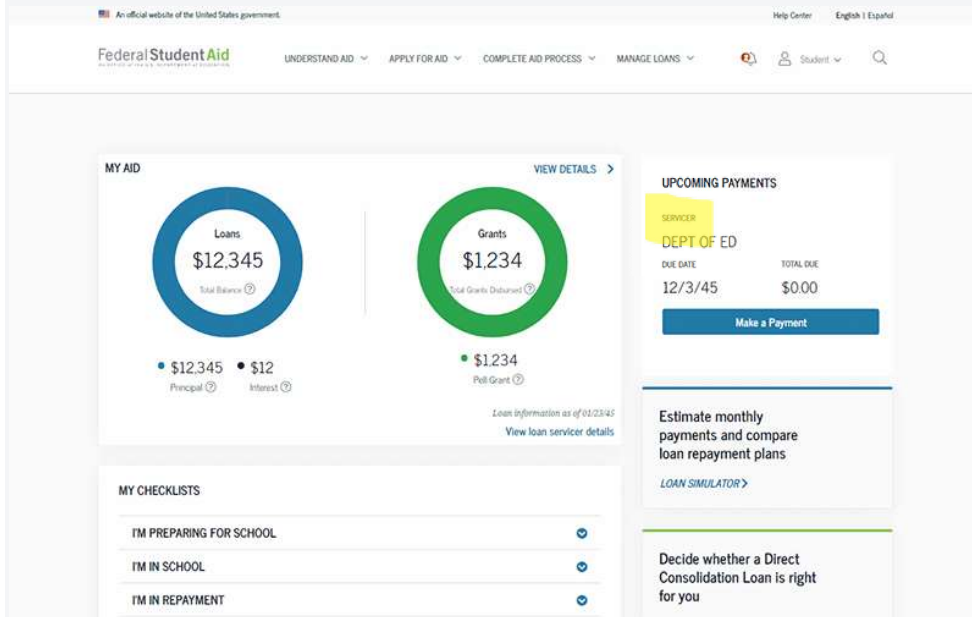
# Step Two

Accept the disclaimer to continue.



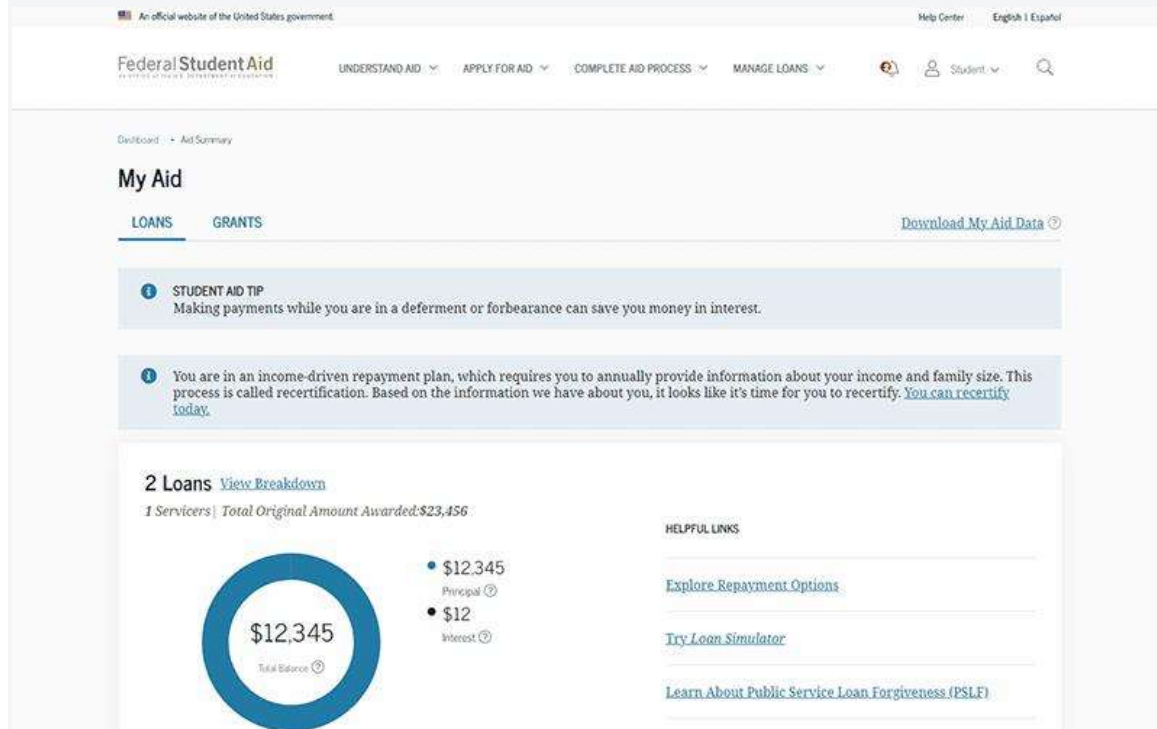
# Step Three

Navigate to your dashboard, where you will see a summary of your loans and grants featured in a section called "My Aid." To view your loan and grant details, select "View Details."



# Step Four

Select "Download My Aid Data" on the next screen. Don't forget to click "Continue" to finalize the download and save the file to your computer.



You can access the site at any time as it is available 24 hours a day, 7 days a week. If you have any questions, you can also contact the Federal Student Aid Information Center at 1-800-433-3243, between the hours of 8 a.m. to 11 p.m. (Eastern Time) Monday through Friday or 11 a.m. to 5 p.m. (Eastern Time) Saturday through Sunday. You can also contact them by email any time at [studentaid@ed.gov](mailto:studentaid@ed.gov).

For more information on loan repayment, please visit <https://studentaid.gov/manage-loans/repayment/servicers>. For individualized assistance in navigating repayment of your student loans please reach out to our partners at ECMC using the contact information below:

**ECMC Phone:** 855-810-4920

**Electronic Communications:** <https://www.ecmc.org/contact-us>